

# FeelCare News

Welcome to FeelCare's quarterly newsletter  
5th edition



What do you think of our newsletter? Send in your comments by emailing - [cenriquez@feelcareuk.org](mailto:cenriquez@feelcareuk.org)

## Some of what's inside...

FeelCare's lockdown webinar series

What is the FeelCare recognition scheme?

Meet FeelCare's Autumn 2020 recognition winner

Supporting people with an acquired brain injuries

# FeelCare's monthly webinar series



**The worldwide pandemic of COVID-19 will of course pass, but things will not return completely to 'normal'. The virus has been such a transformative event that it will likely impact on our lifestyle and life choices for generations to come.**

For FeelCare COVID-19 has meant readdressing not only how we care for our clients and look after our team, but it has also changed how we interact with fellow professionals. To ensure we stay connected with like minded social care organisations and community hubs, in June 2020 we introduced a monthly webinar series. These webinar workshops, Q&A's and presentations take place using an online platform where attendees are invited to learn, connect or share a subject of interest.

Our first webinar 'What is domiciliary care' highlighted the key facts of home care provision shaped around the services FeelCare has to offer. And in July we invited guest speaker [Louise Simply Fit](#) to teach us how to take care of our well-being in celebration of Carers Week 2020. Both family carers and professional social care providers were invited to take 30 minutes for themselves to slow down and focus the mind on the here and now.

Although aimed at supporting those in the social care sector we encourage anyone with an interest in the subjects advertised to sign up. We hope the subjects we tackle help to connect us in socially distancing times. As much as technology can feel as though we're moving away from that all important feeling of togetherness, we are so grateful that during this time we can use platforms like these to connect.

**If you would like to revisit any of our webinars or stay connected with what's going on we are most active on [Instagram](#), follow the link to find our profile.**

# The FeelCare carer recognition scheme

FeelCare are passionate about their team and see each carer as a FeelCare family member. The importance of acknowledging and celebrating their exceptional work is at the forefront of our company ethos.

Our quarterly recognition scheme was introduced to recognise and highlight this fantastic work and reward the individuals that go the extra mile to be an inspiring carer.

We actively encourage our clients, their family members and work colleagues to help us recognise excellence by sending the management team feedback and compliments.

On a quarterly basis we review this feedback in accordance to our company values – **compassion, care and commitment**.

The team member chosen for a special mention each season are then interviewed for our news letter, thanked in person for their outstanding efforts and sent a *Love to Shop voucher* as a small token of our appreciation.

We would like to send a special thank you to this season's winner - Danieli  
Here's what they had to say about life as a carer.

**Congratulations  
Danieli Celante!  
Autumn 2020**

## What is your role at FeelCare?

"I work as one of the team's support workers".

## When did you join the FeelCare team?

"In May 2019".

## What do you enjoy most about your role as a support worker/carer?

"I really enjoy working with a variety of people, working as a carer means you have the opportunity to help people with your skills and life experiences. When you support someone in recovery, it's rewarding to their progress and be part of that journey".

## What do you enjoy doing in your spare time?

"I love to spend time with my husband, friends and family. I am also really keen on sports, movies and books".



# Supporting individuals with acquired brain injuries (ABI)

FeelCare are thrilled to announce that we are expanding our services to support people with acquired brain injuries and long-term neurological conditions.

Our brain injury services will offer people with an acquired brain injury bespoke support follow on care and support as a vital step in their rehabilitation. As a home care service the FeelCare teams' key aims are to reduce risk, maximise independence and, where possible, support individuals to fully recover.

Our management team work closely with the individual, families, community rehabilitation teams, doctors and social workers to establish a partnership approach to aid recovery, supporting people through the next stage of their pathway.

A brain injury can transform the lives of an entire family, our experienced team work towards improving the quality of life for all the family by providing information and guidance where needed. Our focus and ethos for our brain injury service is high

quality care, supporting well-being, growth and development.

## Supporting brain injury case managers:

- **Provide emotional and practical support and specialist care for ABI clients**
- **Act as a link between the family, healthcare professionals and case management teams**
- **Improve families' understanding of brain injury, helping them to cope**
- **Become an integral part of the multidisciplinary teams to document support requirements, highlight goals, challenges and risks within a rehabilitation programme.**
- **Support discharge planning and signposting into local ABI support**

Would you like to receive a copy of our 'Supporting Case Managers' brochure?

Taking you through –

- how we keep you up-to-date with a client's progress
- how we find the right person for a client's support package
- how FeelCare can maximise your clients' rehabilitation through consistent support and continuity
- and working together to simplify the legal documentation requirements within a client's rehabilitation programme.

If you would like to receive a copy or talk to a member of the ABI service team please either call: +44 (0) 20 7034 7112 or email: [info@feelcareuk.org](mailto:info@feelcareuk.org)



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Our mission is to enable you to live your life to the fullest  
and to be in the comfort and familiarity of your own home